

Clip 'n Climb Bicester Disclaimer

Clip 'n Climb is a potentially dangerous activity that can lead to serious injury if safety procedures are not followed. All participants are required to adhere to the rules stipulated in the 'Rules for Climbers' poster and any additional safety information given by centre staff. Clip 'n Climb Bicester cannot be held responsible for any participants acting outside of these rules laid down for their safety and well-being. A safety video and briefing will be provided beforehand; all climbers MUST attend a safety briefing before they climb.

These include but are not limited to:

- Do not climb unless you are securely attached via the Belaymate system.
- Do not walk or stand on the purple warning mats or marked fall zones.
- Do not 'pull down' on the rope whilst climbing.

The above will be covered in the safety briefing video

- The minimum age for participation is 4 years.
- 2 - 3 year old children are permitted to climb during designated toddler and family sessions only.
- The Vertical Drop Slide has a 1.2m minimum height restriction £2.50 entitles you to two goes on the slide. If you book your child onto the Vertical Drop Slide and they are less than 1.2m, therefore unable to go on the Vertical Drop Slide, a refund will not be issued.
- The maximum weight limit of participants is 22stone / 150kgs.
- All participants must dress appropriately for the activity which includes the removal of jewellery, long hair to be tied back and closed toe footwear. Flip Flops, Sandals or 'Croc' style footwear is not appropriate.
- All children under secondary school age must have a parent, legal adult guardian or adult in loco parentis present in the building at all times when using the Clip 'n Climb facility.
- The child's parent, legal adult guardian or adult in loco parentis remains responsible for the welfare of the child in their care at all times.
- At the point of booking, parents must decide what level of supervision their child needs in the Climbing arena in light of his/her age, confidence and ability. If you feel your child needs direct supervision from yourself, you need to book yourself in to climb.
- Parents / Guardians are welcome to take photos of their friends and family at this facility. Clip 'n Climb Bicester will not take or use any photos for promotional purposes without advertising the fact that we are doing so. We cannot be held responsible for photos taken and used by members of the public.
- Fit 'n Climb Sessions: Follow one of our instructor led circuits during a climb fit session for a fun way to get fit! However, participants are responsible for their own warm up/cool down routines, although examples are available.
- Any physical activity carries an inherent risk of bumps, bruises and minor injury. By participating or allowing the children in your care to participate you acknowledge and accept this risk.

Amendments in relation to Covid-19

All amendments to the way that we run have been made with the best interest of both you, our customers, and our staff. We will be ensuring we have the details of the lead person in your group and keep these on record for 21 days, this allows us the support the Government Track and Trace System.

On arrival, we will be asking customers to confirm whether they or immediate family members have any of the recognised symptoms of Covid-19. If the answer is "yes" then they will be asked to leave.

Customers will also be required to have their temperature checked on arrival, anyone with a temperature of 38° or above will be asked to leave.

If you know you are unable to climb due to recognised symptoms of Covid-19 please email us at info@clipnclimbbicester.co.uk

If you are unable to climb for any of the above three reasons, we will re-arrange your booking to a date between 14 and 84 days from the date of the original booking.

A height restriction of 1.2m has been introduced on the 'Stair Way to Heaven' challenge.

All users of the Vertical Drop Slide are required to wear a face covering.

Refund Policy - For standard climbing bookings you can amend your booking up to 48hrs in advance of your booking date. For Exclusive Climbing Sessions and Corporate Events, you can amend your booking up to 14 days in advance of your booking date. Unless we are unable to provide the service, we do not offer refunds unless under exceptional circumstances.

For more information, call 01869 814 098